

# Skillmine Technology Consulting Pvt Ltd



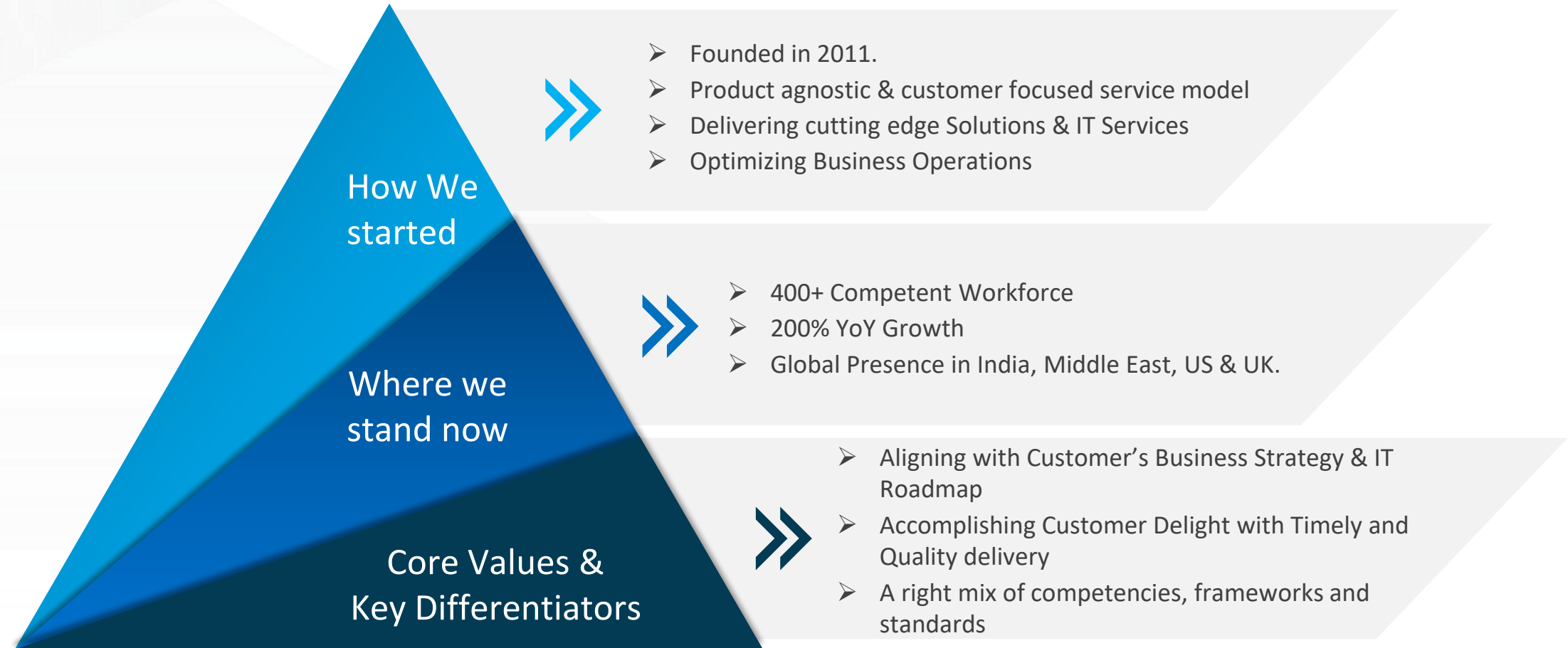
**Skillmine**  
Technology • Consulting • Services

## Executive Summary

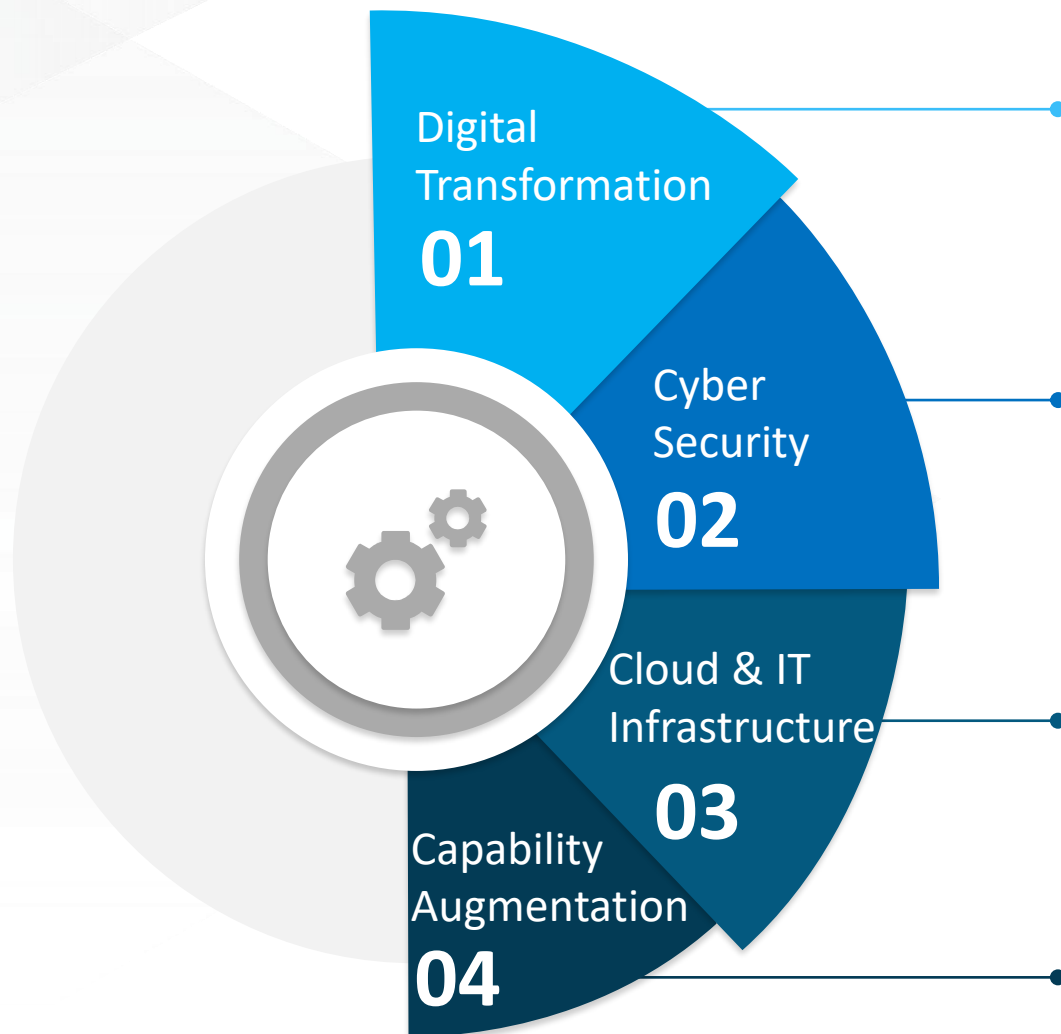
Passion + Precision + Perfection = Customer Delight

Truth + Transparency + Trust = Customer First

# Who we are



# Our Service Portfolio



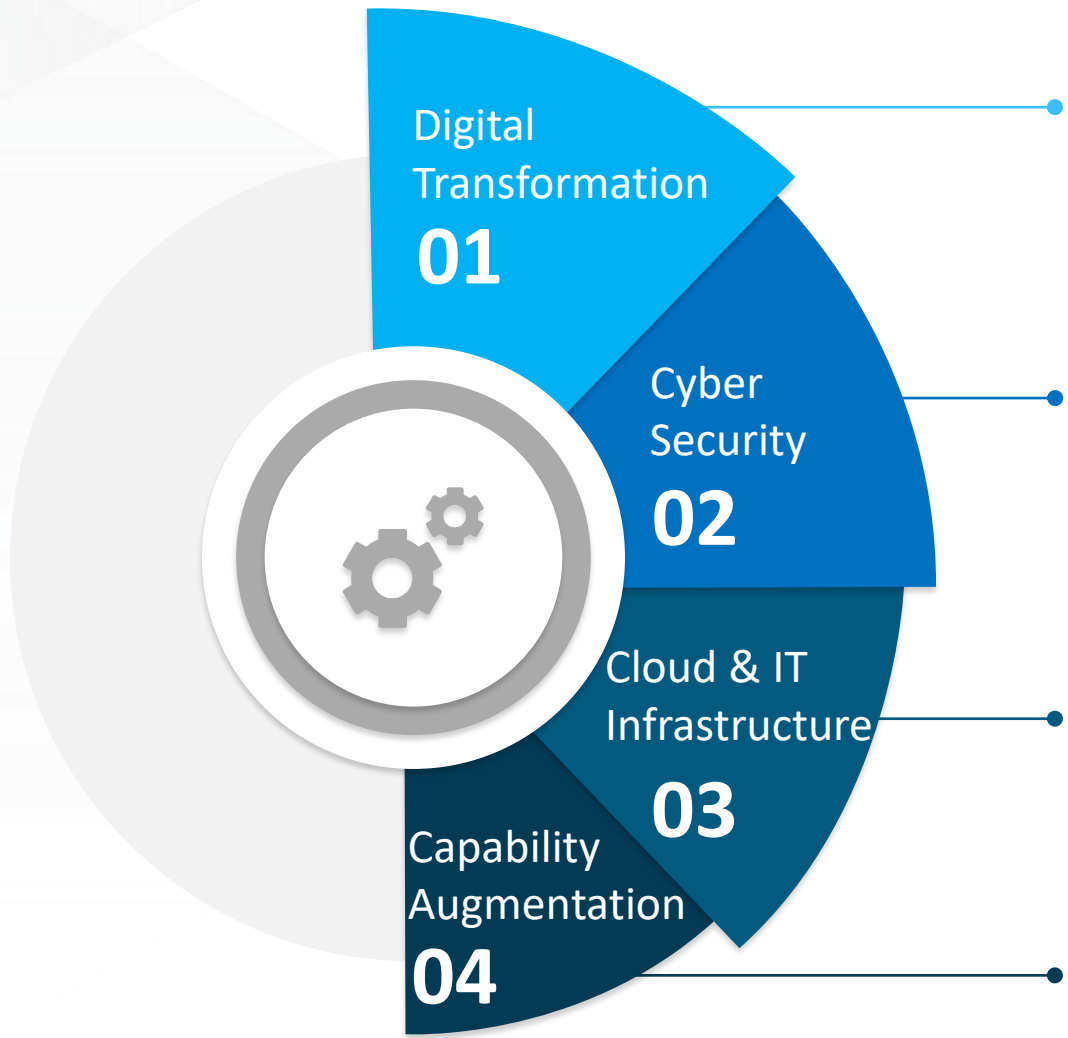
- App Prototyping & Strategy
- Progressive Web Apps Development
- Native & Hybrid Mobile Apps Development
- Application Maintenance & Support
- ERP Solutions & Services
- DevOps (OnPrem & Cloud)
- Artificial Intelligence & Machine Learning
- Robotic Process Automation
- Data Analytics & Data Science

- SOC Solutions & Operations
- Vulnerability Management & VAPT
- Governance & Risk Compliance
- IT Risk Assessment
- Cyber Forensics
- CISO as a Service
- Managed Security Services

- Enterprise IT Infra structure
- Endpoint IT Infrastructure
- Virtualization & Hyper Converged Infra
- Data Center Infrastructure
- Cloud Infrastructure & Services
- NPMD & ITSM Solutions
- Managed Infra Support Services
- Asset Management

- Temporary Staffing
- Contract Staffing (Offshore / On Shore)
- Succession Planning

# Our Product Portfolio



- E-Commerce Framework
- DevOps Framework
- Industrial Automation
- COMPLIMENT
- Central KYC
- Auth
- DataV
- ELK Stack [for Infra Monitoring]
- UNICONZ
- Jarvis



# Our Approach

Interpreting Business Needs



1

2

Exploring Options & Connecting DOTS



Building viable Technology Solutions



3

4

Delivering Customer Delight With Passion, Precision & Perfection



# Digital Transformation

## SERVICE OFFERINGS

### Application Dev & Support

Robust Software Development, Agile / Scrum / DevOps, Business case creation and gap analysis, Solution consulting and Product management, Operational effectiveness. Project and portfolio management

### Integration Services

Application Integration (Open or Proprietary), Integration Services and Support, Application Rollouts, Data Migration etc.

### Core Services

Project & Port-Folio Management, Application Operations Management , Batch Scheduling & Process Automation

### Data Science

Data Informatics, Data Analytics, Data Visualization, Application Database Support and Management etc.

## CLIENTS & WINS



ATM Cash Replenishment ERP Implementation & Support, Cash Centers Application Support, Finance & HR ERP Support



Integration Services, Retail Banking Applications Support, Ganaseva Agri Banking Support, Batch Automation



Decommissioning of existing application and building a new application to support Finance & Accounting process. Automation of Joiners & Leavers process



Application design & architecture, Build from scratch and post Go Live support



DevOps & Automation of Store Infrastructure Build, Orchestration of Application & Data Migration across UK

# Cyber Security & GRC Services

## SERVICE OFFERINGS

### IT Security & Threat Management

Security Posture Assessment, Server Security, Network Security, End Point Security, Web & Cyber Security, Vulnerability Assessment, Penetration & Application Security Testing, Security Operations (SOC)

### Data Protection

Data Protection & Privacy Frameworks, Data Flow Assessment, Data Leakage Protection and Audit

### Identity & Access Management

Identity Governance & Administration , Privileged Access Management , Mobile Device Security Management , Enterprise Single Sign-On , CASB

### Governance Risk & Compliance

ISO 27001 , ISO 20000 , PCI-DSS Consulting & Implementation Services , Enterprise Security Architecture Design , Business Continuity & Disaster Recovery planning

## CLIENTS & WINS



Threat Management , Malware Analysis , Risk & Governance Support Services , SOC Services , Audit Consulting Services



24 x 7 Security Operations Centre , Datacenter Security Solution Support , Information Security Technology Consulting Services



Managed Security Services , Information Security Audit Consulting , PCI-DSS Implementation & Audit Consulting , Threat Management.



IT Security Management & Executive Projects on RSA, Archer (GRC), Identity & Access Management



IT Security Management & PCI Consulting

# Cyber Security & GRC Services

## SERVICE OFFERINGS

### IT Risk Assessment

Cyber Vulnerability Assessment | Penetration Testing Services | Cyber Risk Assessments | Ransomware Preparedness Assessment | HIPAA Security Risk Assessments | CCPA Compliance Assessment | Cloud Security Services.

### End Point Security

Internet of Things (IoT) Security | Antivirus Solutions | Endpoint Detection and Response | URL Filtering | Application Control | Network Access Control | Browser Isolation | Cloud Perimeter Security

### Audits & Compliance

ISO | SAMA | HIPPA | PCI DSS |

### Process Design Specification

Internet of Things (IoT) Security | Antivirus Solutions | Endpoint Detection and Response | URL Filtering | Application Control | Network Access Control | Browser Isolation | Cloud Perimeter Security

## CLIENTS & DELIVERABLES



End to end IT Risk Assessment covering their Data Center, HO, Branches and End Points, IT Operations & Processes



Process Design Specification, Project Analysis and designing of the Project Workflow



Managed Security Services , Information Security Audit Consulting , PCI-DSS Implementation & Audit Consulting , Threat Management IT Risk Assessment, ISO Audit, Infrastructure and Application Security Assessment.



IT Security Policies – SOPs – KPIs – ISO Audit



Designing ITSM Infrastructure, ITSM Design, ITSM Process Designing, Batch Process Automation



Vulnerability Assessment, Penetration Testing, Remediation & monitoring, Application Source Code Review



# Cloud & IT Infrastructure Services

## SERVICE OFFERINGS

### Enterprise Computing

Data Centre Management, Storage management, Platform Support - Windows & Unix, Cloud Services & Support , Messaging & Office 365 Support.

### Enterprise Networks

Managed Network Support Services , WAN & MPLS Management & Support, Datacenter Network Design & Implementation Services, Unified communications, Mobility & Wireless Implementation & Support

### Core Services

IT Service Management, IT Operations Management , Batch Management , Process Automation , Network Operations Centre (NOC)

### End User computing

Desktop – Laptop Support & Management , Build & Deployment Services , Virtual Desktop Deployment & Support Services , Service Desk

## CLIENTS & WINS



Global Infrastructure Managed support Services including Managed NOC & SOC , TIER III Datacenter Build & Transformation



24 x 7 IT Command & Centre , Infrastructure & Datacenter Operations Support , IT Service Management & governance



IT Service Management Implémentation , 24 x 7 Techops, Platform Standardisation , Mobile Device Management , Active Directory Automation



Datacenter Transformation , Active Directory Design & Implementation , Virtual Desktop Implementation , IT Strategy Consulting , Network & VOIP Transformation

# IT Managed Services

## SERVICE OFFERINGS

### Technology Transformation

Data Center Overhaul, Cloud migrations, Technology Refresh, Virtualization, Migrating to Office 365, App Modernization etc.

### NOC / SOC

Monitoring, Incident & Problem Management, 24 x7 Troubleshooting, 80%+ first time fix, Escalation Management, MSP Monitoring Tool

### Service Management

Incident, Change, Problem, Release Management, Service/Process Design & Documentation, SLA Management, Vendor Management, Service Desk

### 24/7 Support

24 x7 IT Command Center, Server & Network Support, Datacenter Operations, On-call Support

## CLIENTS & WINS



IT Service Management, End User Computing & Network Support



Managed IT Infrastructure Services (Servers, Network, Storage, Applications, Datacenter & End User Computing) , IT Operations, IT Service Management, 24 x 7 Remote Network Operations Center

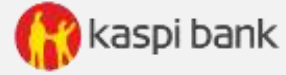


Managed IT Infrastructure Services (Servers, Network, Storage, & Datacenter) , IT Operations, IT Service Management, 24 x 7 Network Operations Center



IT Service Management, Server & Network Support, Application Support

# Our Happy Customers



# Our Presence



**Bengaluru, India**

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**Rajiv Lal**  
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**New York, USA**

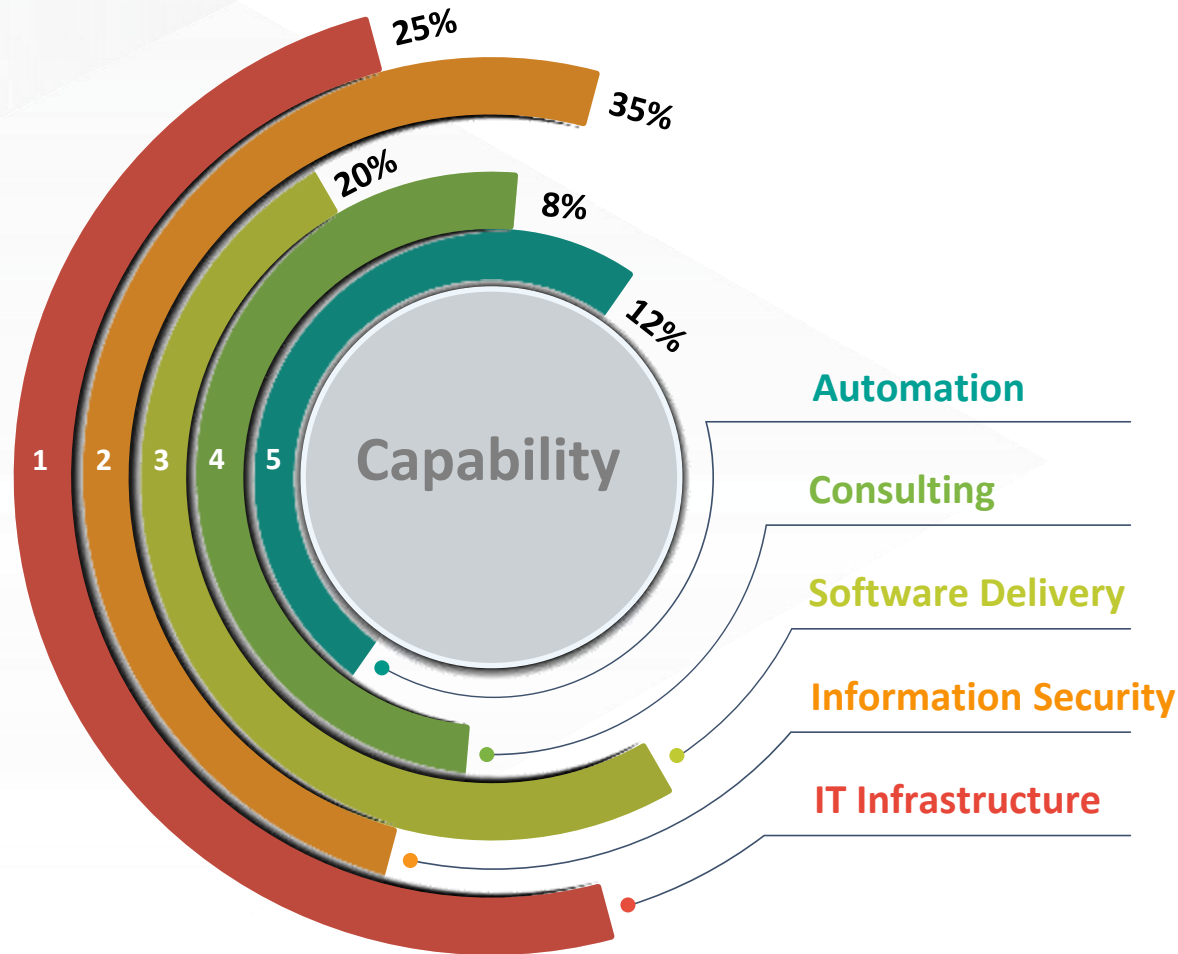
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**London, UK**

**Vikas Tripathi**  
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# Portrait of Capability & New Services



## Automation

Cloud Automation  
DevOps Automation

## Software Delivery

AI/ML  
DevOps  
Data Analytics and  
Data Science

## IT Infrastructure

Cloud Optimization  
Serverless Computing

## Information Security

Forensics as a Service

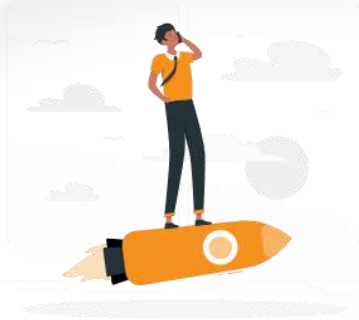
## OUR MOTTO



Optimize businesses with right technology in place and aligning right competency on time.



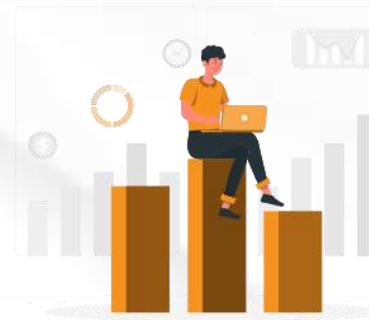
## OUR METHODOLOGY



THINK BIG



SEE THE DISTANT



PUSH THE LIMITS



India | Middle East | UK | USA



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