

Au Fait

2023 | SUMMER EDITION

At Skillmine, our pursuit of excellence is relentless. We are proud to present to you our inaugural edition of our newsletter - Au Fait, for the year 2023. Au Fait provides an exclusive glimpse into our latest updates, including what's new at Skillmine, our wins, transformative partnerships, and our strategic direction.

Our aim is to keep you informed and inspired as we continue on our journey, and we look forward to sharing our progress with you through Au Fait. Stay tuned for exciting updates and insights in our upcoming editions!

New Wins

We are currently developing a digitized portal for customer and dealer management, catering to the needs of one of India's leading eco-friendly green Non-Banking Financial Companies (NBFCs).

We are excited to announce the successful implementation of Skillmine's 'eCompass Care' platform for a leading hospital and diagnostic chain in Gujarat.

Skillmine is successfully implementing its IT GRC Solution – 'Complyment' for a major Indian healthcare insurance company to automate and streamline their cyber compliance.

We have begun managing the legacy applications, including commissioning, decommissioning, upgrades, and enhancements for one of India's top maternity hospital chains.

We are now providing database administration services and developing Tableau ETL for a leading payment gateway provider in India.

We are successfully implementing our SSO-MFA solution 'Authenticator' for India's largest housing development and finance company to centrally authenticate and simplify access management for them.

We are now engaged in product engineering services for a fintech company in India that offers supply chain finance and vendor financing solutions to businesses. The project involves the use of the latest Java 8 technology to develop the solution and is aimed at improving the company's offerings.



What's New!



We have successfully **streamlined the cyber compliance and received high appreciation** from our esteemed e-retail client supplemented by the ISO certifications. With over 8 months of persistent effort and coordination, numerous follow-ups, and effective stakeholder management, we have delivered our best. We are currently handling Identity and Access Management from both operations and engineering perspectives.

Skillmine Corporate IT Services rated in Top Rated IT Service - We have successfully completed remarkable transformation as we build platforms for our SaaS services and implement industry-standard tools and processes across our manage services offering. From Next-Gen Firewall to ITSM Tools, ITAM, DLP, and Single Sign-On, we have aligned our vision to achieve centralized management, granular control, deeper visibility to streamline and automate operations. We are now starting to plan AI based operations in our next journey.



INSEED has become a Competency Factory - We've recently secured new deals with a leading Japanese conglomerate in QA Automation and a renowned Indian multinational bank in Cloud Support. With INSEED, our growth has been remarkable, and we're now shifting to a proactive approach. We're building in-house capabilities on emerging technologies like DevOps, Cloud Automation, AI & ML, and Full Stack, with a focus on gauging and regimented execution. Our ecosystem for INSEED is flourishing, and we're soon moving towards an autopilot mode, with key stakeholders driving training, hiring, delivery, and mentoring aspects.



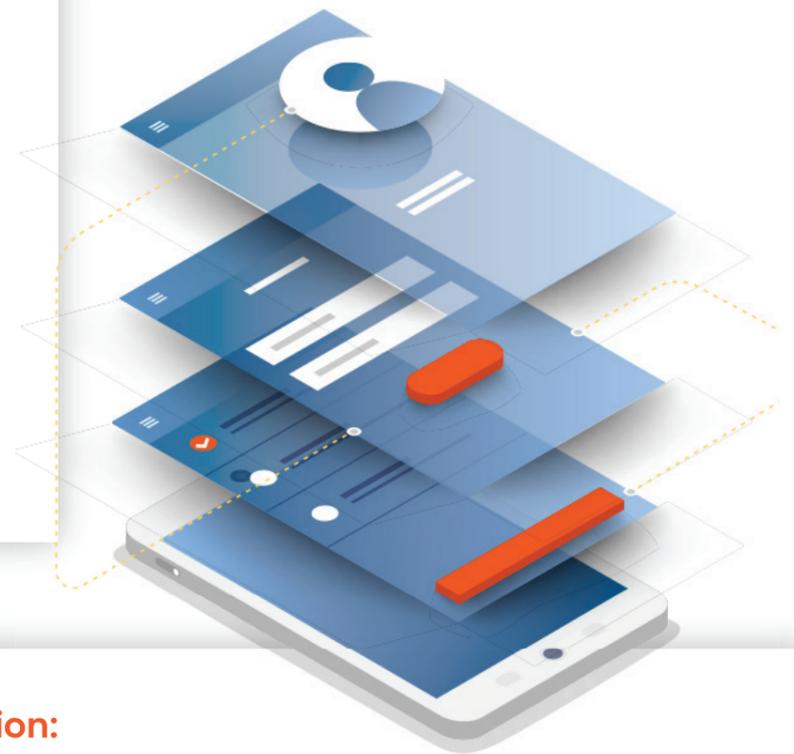


We are proud to have secured the top spot, ranking #1 on the suppliers leader board of one of our major US customers for the last quarter.

This achievement is a result of surpassing client expectations in talent delivery. We have received numerous appreciation mails from the client expressing their satisfaction with our performance.



Unicorn and Spotlight Platforms – We are proud to introduce a cutting-edge digital experience for our new Employee Journey, which is currently being executed by our Talent Acquisition Team. This unique approach features a carefully curated sequence of custom touchpoints with our new employees. This platform also enables competency planning and management on an on-going basis.



New Tools for Enhanced Digital Transformation:

- Introducing N8N, our new no-code solution, in our project! This solution has been a huge time-saver, allowing us to complete tasks that used to take 10 hours in just 1 hour.
- We've also added Appsmith, another no-code solution, which is perfect for quickly creating internal UI elements like dashboards and internal apps. This solution has significantly reduced our development time.
- We're now fully utilizing Kafka to create event-driven applications in a scalable way, which has been a game-changer for our project.
- Logtail is a fantastic solution that allows us to view all our logs in one place, making it much easier and faster to debug problems, especially since we run multiple instances of our application. This solution has been invaluable to our development process.





Banking Project Highlights:

- DC Consolidation & Integration: Skillmine Team deployed to a Leading Bank has successfully completed COLO & NDR DC projects in Mumbai, and now planning for data migration phase.
- Legacy Modernization: Skillmine has successfully executed the project of migrating the entire documentation from the old age confluence to the new platform, with all the online tools, to create a new documentation platform.
- WAN Service Assurance: Skillmine Team is now handling WAN Service Assurance for all their branches across India, with a focus on optimizing overall WAN services.

In just 3 days, we achieved a remarkable timeline optimization, deploying 2800 stores for our prestigious British multinational merchandise retailer client, compared to the previous timeframe of 2 weeks. Our implementation and configuration of the New Relic monitoring tool, along with automated migration from App Dynamics to New Relic, garnered multiple appreciations from the client. We also created custom dashboards and conducted regular health checks. Our perseverance and on-time delivery resulted in our client's DU ranking at the top of the compliance and delivery list.



Defense Digest

"Demystifying Cyber Security: An In-Depth Analysis of Real-World Case Studies in India"

In recent years, India has faced increasing cyber security concerns due to rapid digitalization. With the increasing number of cyber-attacks and data breaches, protecting sensitive information has become a critical challenge. Notable incidents such as the Aadhaar data breach in 2018 and the hacking of high-profile Twitter accounts in 2019 have underscored the urgent need for robust cyber security measures.

Aadhaar, a unique 12-digit identification number issued by the Indian government, was compromised, and sold on the black market due to weak encryption and inadequate authentication measures. The Twitter hack involved phishing techniques that gained unauthorized access to disseminate false information, causing widespread confusion.

The Indian government has introduced initiatives like Cyber Swachhta Kendra and CERT-In, along with policies like the National Cyber Security Policy and Digital India initiative, to improve cyber security. However, individuals and businesses must also prioritize their own cyber security by adopting strong passwords, implementing two-factor authentication, and staying vigilant against phishing attacks.

Examples like the 2017 data breach of Indian food delivery platform, Zomato, highlight the importance of proactive cyber security measures. It is crucial for India to protect against cyber-attacks, just as the Maratha warrior king, Shivaji, built forts to safeguard his kingdom from invaders in the 17th century.

In conclusion, cyber security is a critical concern in India as digitalization accelerates. The Aadhaar data breach, Twitter hack, and Zomato data breach highlight the need for stronger cyber security measures. By enhancing cyber security at all levels, India can safeguard sensitive data, prevent cyber-attacks, and progress towards a secure digital future.

- **Anupam Joshi**
Sr. Manager - IT Security
Skillmine

Infosec Newsletter

For more such articles on Cyber Security,
Visit: <https://skill-mine.com/resources/#infosec-miners>



Skillmine's

KSA Corner

- We are now offering implementation and consulting on Data Management and Personal Data Protection Framework by NDMO KSA.
- We have partnered with an AI-based SIEM solution to strengthen our Cyber Command Operations and respond faster to incidents.
- We have been onboarded by an automotive company in Saudi Arabia to manage their security operations 24/7.
- We have on-boarded with a nationalized bank having presence in UAE & Jordan to support their Digital Initiatives.
- We are re-launching the new edition of our IT GRC solution COMPLYment with additional framework from NCA and NDMO Saudi Arabia to consult, implement, and manage the IT GRC for the organizations.

*Success is not for those who never fail,
but for those who never quit.*

- Dr. A.P.J. Abdul Kalam

Our Products

