

NEWSMINE

Insight.
Innovation.
Impact.

As August unfolds, Skillmine is accelerating digital transformation across industries driving platforms that simplify the complex, secure the critical, and make learning intelligent. This month's edition brings stories of disruption: intuitive customer platforms, national-scale cybersecurity, smarter compliance, and the rollout of our AI-native learning engine.

Let's get into the stories behind the impact.

Top Highlights

Momentum That Matters



Launched **SkillZen**, AI-powered enterprise learning platform



Built a **Click-to-Cancel** platform enhancing subscription experience



Managing **130K+ endpoints & 50K+ servers** with advanced cybersecurity ops



Transformed ITSM for a **leading diagnostics chain** using ManageEngine

Tech **Spotlight**

DevOps Meets AI

How MLOps is Reshaping the Software Lifecycle



DevOps was just the beginning. With AI now infused into every layer of enterprise operations, MLOps is emerging as the new standard for intelligent software lifecycles. While DevOps focused on streamlining code deployment and infrastructure management, MLOps takes it a step further, ensuring machine learning models are reproducible, scalable, and continuously optimized.

As organizations rely more on data-driven decision-making, managing the full AI lifecycle, from data ingestion and model training to monitoring and retraining has become mission-critical. MLOps enables this with structured workflows, automated pipelines, and strong governance. It's not just about deploying models; it's about ensuring they perform reliably in the real world, over time.

This fusion of ML + DevOps empowers teams to:



Version, test, and
retrain models
continuously



Automate
deployment of
intelligent services



Detect
performance
drift in real-time



Advanced
root cause
analysis

At Skillmine, we're embedding MLOps into enterprise workflows bringing data scientists, DevOps, and business users together into one agile loop. In the coming months, we'll showcase real-world MLOps transformations across financial services and public infrastructure.

New Wins

Strategic Partnerships, Stronger Footprints



Making Subscription Management Seamless

Developed a one-click cancellation platform that empowers users to cancel subscriptions, give feedback, receive personalized offers, or exit fully integrated with billing systems and retention analytics.



Customer Engagement, Reimagined

Launched a scalable Unified Customer Engagement Portal (UCEP) with secure payment pages, personalized multichannel notifications, and real-time webhook tracking enhancing collections and CX.



ITSM, Rebuilt from the Ground Up

Redesigned ITSM for India's largest diagnostic chain with ManageEngine stack standardizing incident/change/problem management, setting up monitoring, and streamlining asset visibility.



Cybersecurity That Covers It All

Managing 24x7 SOC operations across 50,000+ servers, 130,000+ endpoints, 1,400+ devices, and 30,000+ applications for a leading public sector ecosystem powered by both enterprise and open-source SIEM tools.

What's New

Bold Ideas, Fresh Moves

SkillZen
by SCI-FI Systems & Solutions

Introducing SkillZen

Smarter Learning for a Smarter Workforce

Skillmine proudly launches SkillZen, our in-house AI-powered Learning Intelligence System designed to transform how organizations train, upskill, and grow their talent.

SkillZen streamlines the creation of training modules by converting internal documents like SOPs, policies, and manuals into structured, interactive content using AI. The platform personalizes learning based on roles, skill levels, and progress, while supporting multiple content formats (text, video, audio, diagrams) and languages for maximum reach.

A gamified certification model with tiered badges (Bronze, Silver, Gold) boosts engagement, and integrated analytics provide real-time insights into learner performance and progress.

With SkillZen, we're not just digitizing learning, we're making it intelligent, personalized, and scalable.



COMPLYment

Compliance with Clarity

- For a healthcare enterprise: Rolled out vendor management module and COBIT-aligned audit workflows
- For an insurer: Automated vulnerability mapping led to 50% faster reporting and 45% faster remediation



DataV

Data Confidence Reimagined

- Introduced file-upload connectors to replace API-based ingestion, enabling smoother handling of large datasets.
- Enhanced usability with DP/DMAT support and structured uploads, leading to improved data accuracy and higher user adoption.

Strengthening India's Agri-Economy: A Digital Leap with NAFED 2.0

Smarter Learning for a Smarter Workforce

In a progressive move to empower India's agri-value chain, a multilingual, mobile-responsive web platform was delivered to enhance market access for farmers and FPOs.

With real-time dashboards, inventory tracking, secure payments, and multi-role access from state admin to local sellers this platform is a game-changer in streamlining agri-commerce.

By digitizing operations, this initiative supports rural producers in listing, selling, and scaling their reach across India bridging the rural-urban divide through tech.



Smarter Assets. Leaner Operations

We have kickstarted an **Asset Management Automation initiative** for one of India's leading financial institutions. The objective: reduce manual dependencies and bring intelligence into IT asset lifecycle management.

This solution streamlines asset tracking, integrates with existing infrastructure, and lays the groundwork for **AI-powered operations (AIOps)** in the next phase. Currently in the pilot stage, the system is simulating live data flow from platforms like ServiceNow, Zabbix, and ManageEngine to detect gaps, eliminate redundancy, and enable real-time insights.



Digital Services App (Java + Angular)

New development underway for a modern, high-performance application aimed at improving end-user workflows in the services domain.



Van Mahotsav

Growing Greener Together

From Mumbai to Riyadh, Skillminers planted trees, spread awareness, and celebrated India's Van Mahotsav with passion. The initiative reflects our ongoing commitment to sustainability and community-driven impact.



Podcast Drop

AI in Manufacturing



Episode 5

HOW AI IS POWERING THE FUTURE OF MANUFACTURING

skill-mine.com



Ashwin Agrawal
Executive Director
Skillmine

Sarang Kamalakar
Founder and CEO
Parentheses Systems

 **WATCH NOW**

Explore how AI is revolutionizing shop floors from predictive maintenance to autonomous quality checks. Our experts decode the real use cases transforming factories into intelligent, self-learning systems.



Watch it on
YouTube

Skillmine **ThoughtGrid**



One Weak Password. 158 Years Erased.
Is Your Business Next?

[Click to Read](#)

Weak passwords are still one of the easiest ways in for attackers and the cost can be catastrophic.

Read this blog to see how one weak credential wiped out 158 years of work, and why identity-first security and behavior-based detection are your best defense.



Weak authentication shouldn't slow you down, it should elevate you above the competition.

Read this blog to discover how invisible authentication is shaping the next competitive edge—frictionless security, seamless user experience, and identity protection without compromise.

What's Ahead

From rolling out AI-driven learning platforms to securing mission-critical public systems, August was a month where our solutions spoke louder than words. We continue to deliver digital transformation that scales, secures, and inspires.

Catch you in September with more stories, wins, and breakthroughs.
Stay connected. Stay inspired.

For more information
Contact: info@skill-mine.com
Visit us: skill-mine.com